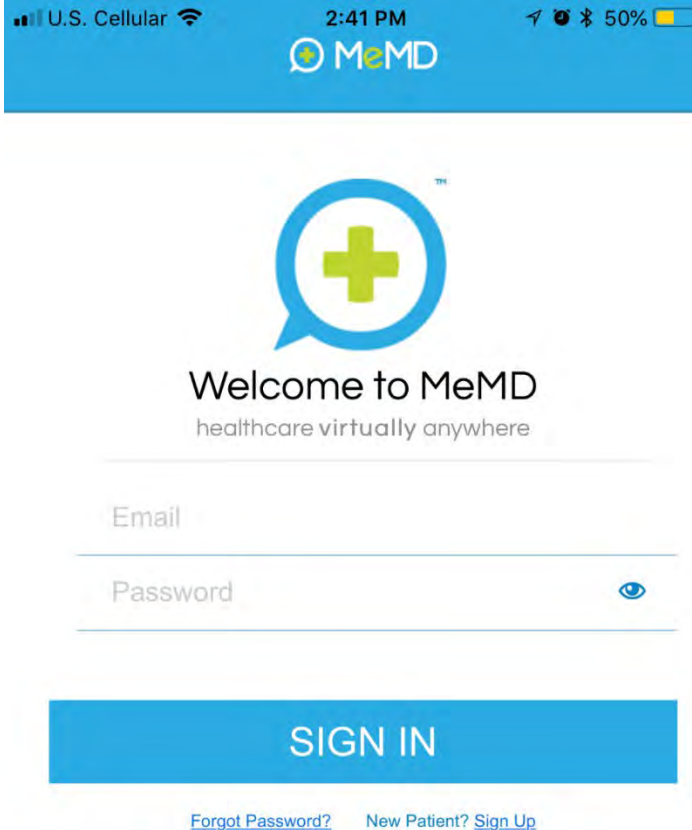


MeMD Telemedicine Account Setup & Appointment Process

- MeMD App Registration
- Website Registration
- How to complete a telemedicine appointment
- Next steps after MeMD visit

Register using the MeMD App

- Download the MeMD app from your phone's app store
- Select:
“New patient? – Sign Up”



The image shows a screenshot of the MeMD app's login screen on a mobile device. At the top, the status bar shows 'U.S. Cellular', '2:41 PM', and '50%' battery. The app's header is blue with the MeMD logo. Below the header is a large white speech bubble containing a green plus sign. Underneath the bubble, it says 'Welcome to MeMD' and 'healthcare virtually anywhere'. There are two input fields: 'Email' and 'Password'. The 'Password' field has an eye icon to toggle visibility. A large blue button labeled 'SIGN IN' is at the bottom. Below the button are two links: 'Forgot Password?' and 'New Patient? Sign Up'.

U.S. Cellular 2:41 PM 50%

MeMD

TM

Welcome to MeMD
healthcare virtually anywhere

Email

Password

SIGN IN

[Forgot Password?](#) [New Patient? Sign Up](#)

Register using the MeMD App

- Enter email address

Please note you will need to use the email address provided to Aflac during your one-on-one appointment

- Continue

U.S. Cellular 2:42 PM 50%

[Back](#)

Create your MeMD account



To get started, please enter your email address.
This will be your username.

 email@address.com

[CONTINUE](#)

By clicking CONTINUE, you agree to MeMD's [Terms & Conditions](#) and [Privacy Policy](#)

Register using the MeMD App

- Enter your personal information
- Continue

U.S. Cellular 2:42 PM 50%

[< Back](#)

Create your MeMD account



Help us to setup your account by completing the information below:

first name

last name

555-555-5555

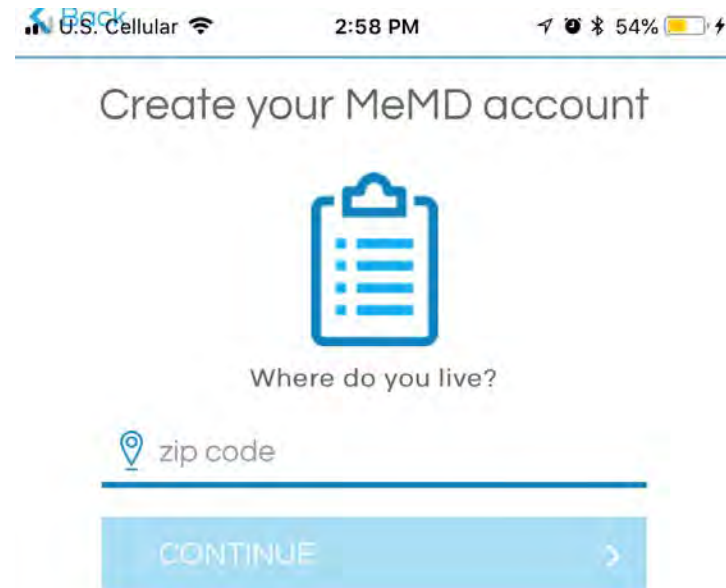
birthdate

female male

[CONTINUE >](#)

Register using the MeMD App

- Enter your Zip
- Continue



The image shows a screenshot of the MeMD app's registration screen. At the top, the status bar displays 'U.S. Cellular', '2:58 PM', and '54%' battery. The main heading is 'Create your MeMD account'. Below this is a blue clipboard icon. The text 'Where do you live?' is centered. A text input field contains a location pin icon and the text 'zip code'. At the bottom is a large blue button labeled 'CONTINUE' with a right-pointing arrow.

Back U.S. Cellular 2:58 PM 54%

Create your MeMD account

Where do you live?

zip code

CONTINUE >

Register using the MeMD App

- Enter your address
- Continue

U.S. Cellular 3:21 PM 58%

[< Back](#)

Create your MeMD account



Where do you live?

 street address 1

 street address 2

 city

 state 

 zip code

Zip code is required

CONTINUE 

Register using the MeMD App

- Create a password
- Continue

U.S. Cellular 3:03 PM 55%

[< Back](#)

Create your MeMD account



Set a Password

Passwords should be at least 8 characters.

 password

 confirm password

CONTINUE 

Register using the MeMD App

- Enter your plan code:
TUL04ZY
- If you try to register using a **smartphone or tablet device** you will be prompted to enter the plan code of: **TU1LO4ZY**
- You will need this code in order to register correctly.
- Continue

U.S. Cellular 3:06 PM 56%

[Back](#)

Create your MeMD account



What's your Plan Code?

If you receive MeMD as a benefit, please enter the identification code you were given when you were enrolled.

 TU1LO4ZY

CONTINUE >

SKIP >

Register using the MeMD App

- You will see a welcome screen with your name at the top
- From here you will be able to access your account



Website Registration

ACCOUNT SETUP:

1) To activate your account use
Google Chrome & go to:
www.MeMd.me/AflacStandard

*Please note: Internet Explorer is
not a supported browser.*

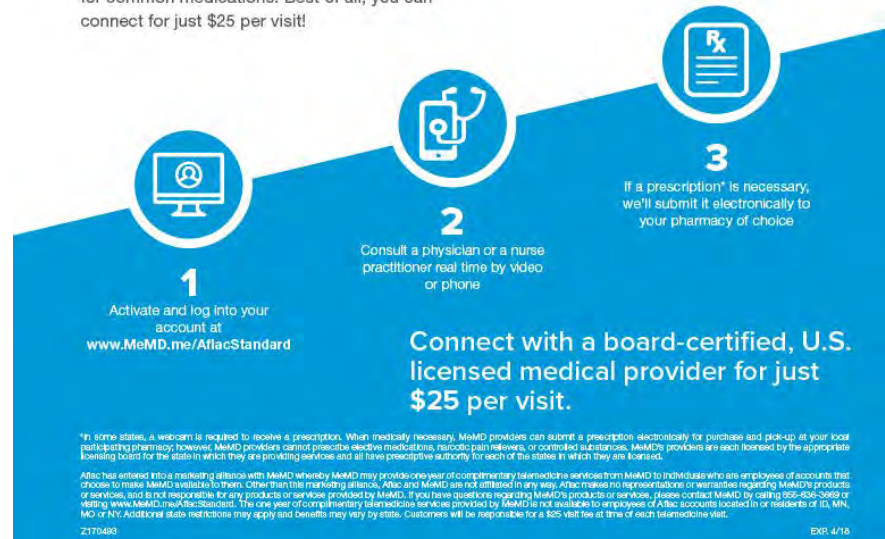


Take your care
practically anywhere.

With MeMD™, a phone call becomes a
house call.

Not feeling so great? Avoid the waiting room, and
get care right where you are — from your phone,
app or online. It's easy! Introducing MeMD™...
brought to you by Aflac.

With MeMD telemedicine service, you can connect
to a board-certified, U.S.-licensed medical provider
from almost any location. Day and night. Weekends
and holidays. All using your phone or computer.
You'll get a confidential diagnosis, along with a
personalized treatment plan, including prescriptions*
for common medications. Best of all, you can
connect for just \$25 per visit!



2) Enter your email address in BOTH fields –
Member ID & Email (example shown below)
Then click “Activate”

**Please note you will need
to use the email address
provided to Aflac during
your one-on-one
appointment**

Secure | <https://portal.memd.me/#/activate?acode=AFLIND11>

Apps | 403b MidAmerica | WEA Trust | Empower Retirement | WC UnitedHeartland | FLEX | SumTotal | Administrator Logo | MyLTC-PS

MeMD

Welcome to MeMD, the easiest way to have a doctor's visit.

If you've been enrolled through your work
or healthplan, please activate your
account.



Activate

Have an account? [Log In](#)

To get started, let's find you. Please provide the
following information:

Your email address

Your email address

Activate

By clicking Activate, you agree to MeMD's
[Terms & Conditions](#) and [Privacy Policy](#)

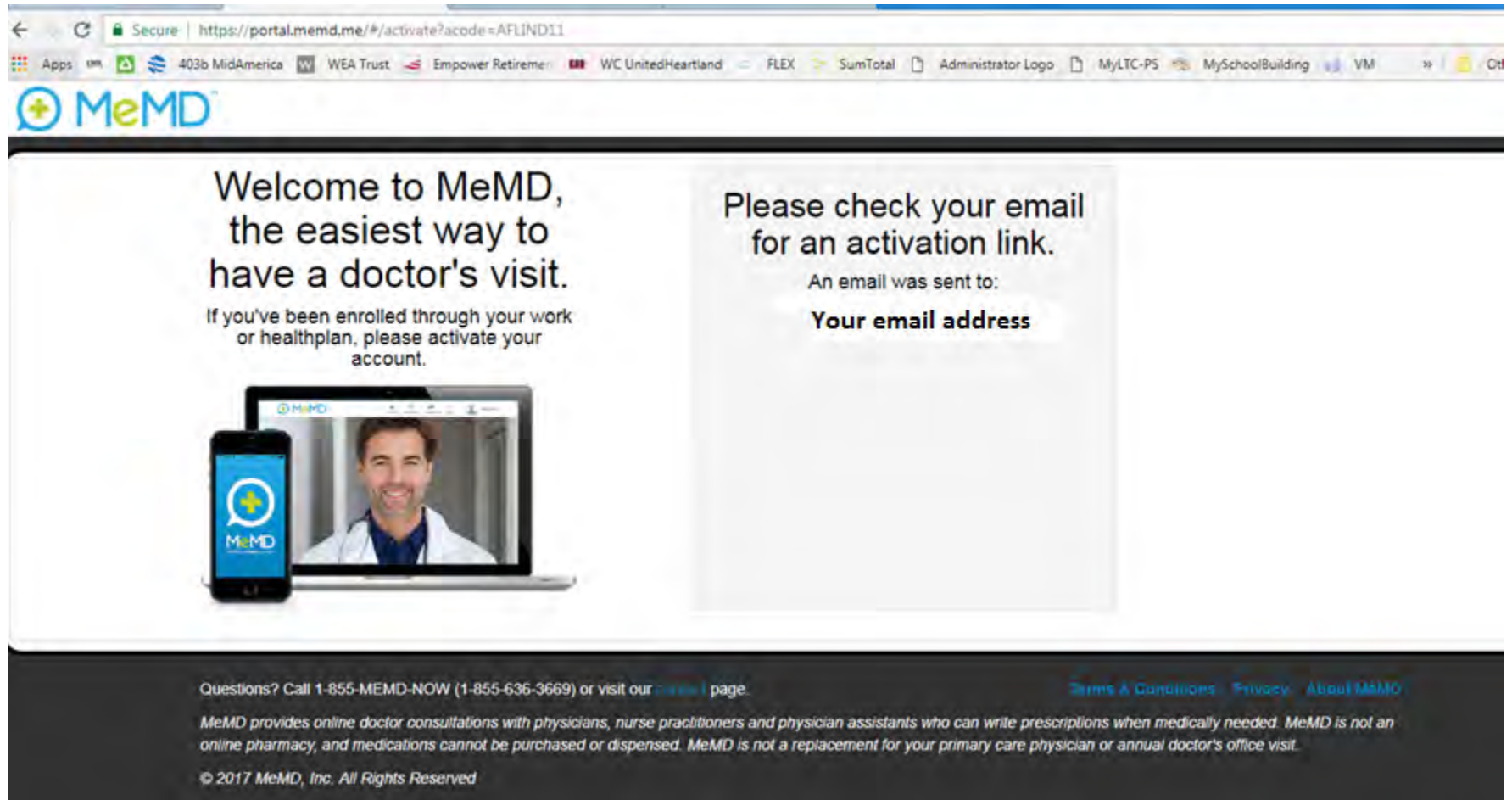
Questions? Call 1-855-MEMD-NOW (1-855-636-3669) or visit our [Contact](#) page.

[Terms & Conditions](#) | [Privacy](#) | [About MeMD](#)

MeMD provides online doctor consultations with physicians, nurse practitioners and physician assistants who can write prescriptions when medically needed. MeMD is not an online pharmacy, and medications cannot be purchased or dispensed. MeMD is not a replacement for your primary care physician or annual doctor's office visit.

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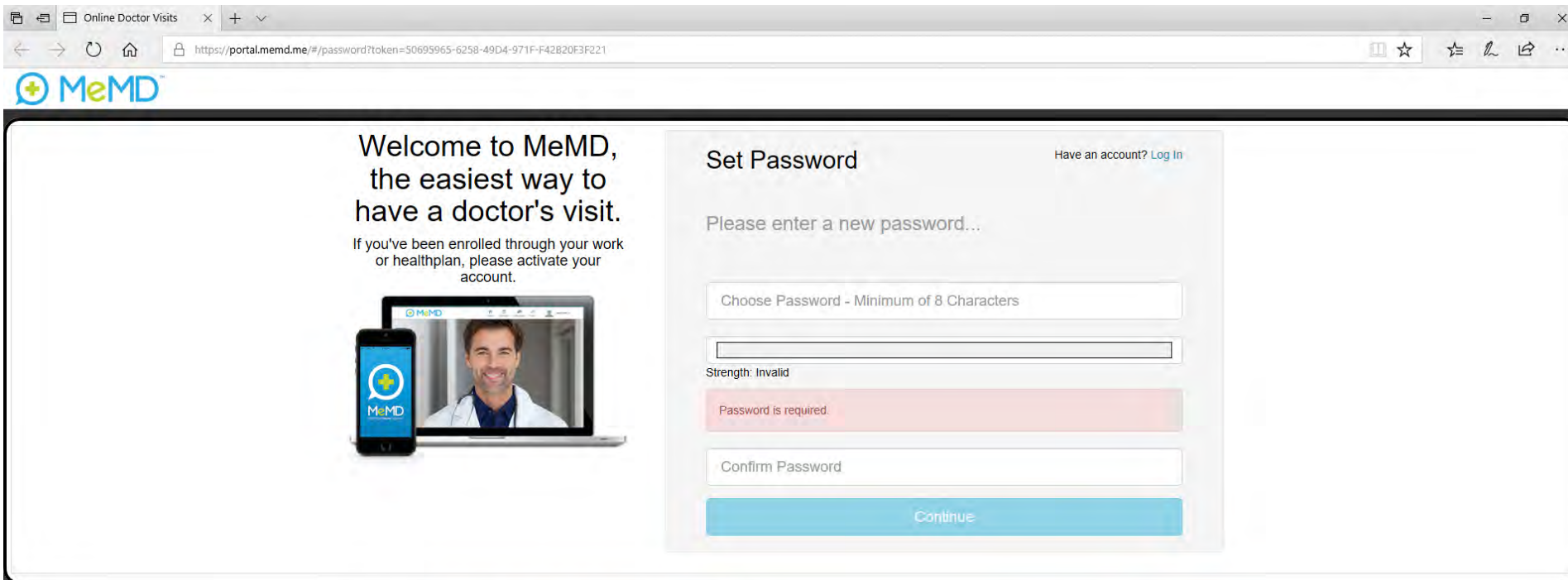
You should receive the below message to check your email for an activation link



3) Go to your email and click on the activation link to continue the registration process.

4) Set up a password (must be a minimum of 8 characters)

- Enter password twice
- Click “Continue”



Online Doctor Visits

https://portal.memd.me/#/password?token=50695965-6258-49D4-971F-F42B20F3F221

MeMD

Welcome to MeMD,
the easiest way to
have a doctor's visit.

If you've been enrolled through your work
or healthplan, please activate your
account.

Set Password [Have an account? Log In](#)

Please enter a new password...

Choose Password - Minimum of 8 Characters

Strength: Invalid

Password is required.

Confirm Password

Continue

Questions? Call [1-855-MEMD-NOW \(1-855-636-3669\)](tel:1-855-MEMD-NOW) or visit our [contact](#) page.

[Terms & Conditions](#) [Privacy](#) [About MeMD](#)

MeMD provides online doctor consultations with physicians, nurse practitioners and physician assistants who can write prescriptions when medically needed. MeMD is not an online pharmacy, and medications cannot be purchased or dispensed. MeMD is not a replacement for your primary care physician or annual doctor's office visit.

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5) Go to www.memd.com

- Enter email
- Enter password you created
- Click “Log In”

Online Doctor Visits

https://portal.memd.me/#/login

MeMD

Welcome to MeMD,
the easiest way to
have a doctor's visit.

To get started, tell us a bit about yourself
(children come later). Simply login to your
account

Don't have an account? [Sign Up](#)

Email

Password

Log In

Forgot your password? [Reset Password](#)

Questions? Call [1-855-MEMD-NOW \(1-855-636-3669\)](tel:1-855-MEMD-NOW) or visit our [FAQ](#) page.

[Terms & Conditions](#) [Privacy](#) [About MeMD](#)

MeMD provides online doctor consultations with physicians, nurse practitioners and physician assistants who can write prescriptions when medically needed. MeMD is not an online pharmacy, and medications cannot be purchased or dispensed. MeMD is not a replacement for your primary care physician or annual doctor's office visit.

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6) Click on My Profile and update:

- Enter Phone number
 - Enter Gender
 - Click “SAVE”
-
- Confirm your name, address, and birthdate are correct. If they are not correct call 1-855-636-3669 or email Helpdesk@memd.me

MeMD

Secure | <https://patient.memd.me/#/dashboard-my-profile>

Version - 3.3.4

MeMD Home Account Appointments Sign Out

My Profile

Profile Preferences

Here's where you can let us know the best way for our Care Team to reach you.

First Name

Last Name

Phone Number

Phone Number is required.

D/MM/YYYY: If the date of birth isn't accurate, please email Helpdesk@memd.me (for time sensitive issues we recommend you call us toll free: 1-855-636-3669)

Gender

Gender is required.

Street Address

City

Wisconsin

Zip

Change/Update Avatar

Choose File No file chosen

SAVE

If you'd like to add your other family members, click on "Account" then "Family".

You will need to enter all of the requested fields – name, date of birth, gender, relationship.

Please note family members over 18 years of age must have a different email address. Their medical information is protected under privacy laws.

The screenshot shows a web browser window with the MeMD logo and navigation links (Home, Account, Appointments, Sign Out). The URL is <https://patient.memd.me/#/family-member?requestExam=true>. The page title is "Family Member Information". The form contains the following fields and labels:

- First Name**: Required field.
- Last Name**: Required field.
- Select Month**: Required field.
- Select Day**: Required field.
- Select Year**: Required field.
- Select Gender**: Required field.
- Address 1**: Required field.
- Address 2**: Optional field.
- City**: Required field.
- State**: Required field.
- Zip code**: Required field.
- Select Relationship**: Required field.

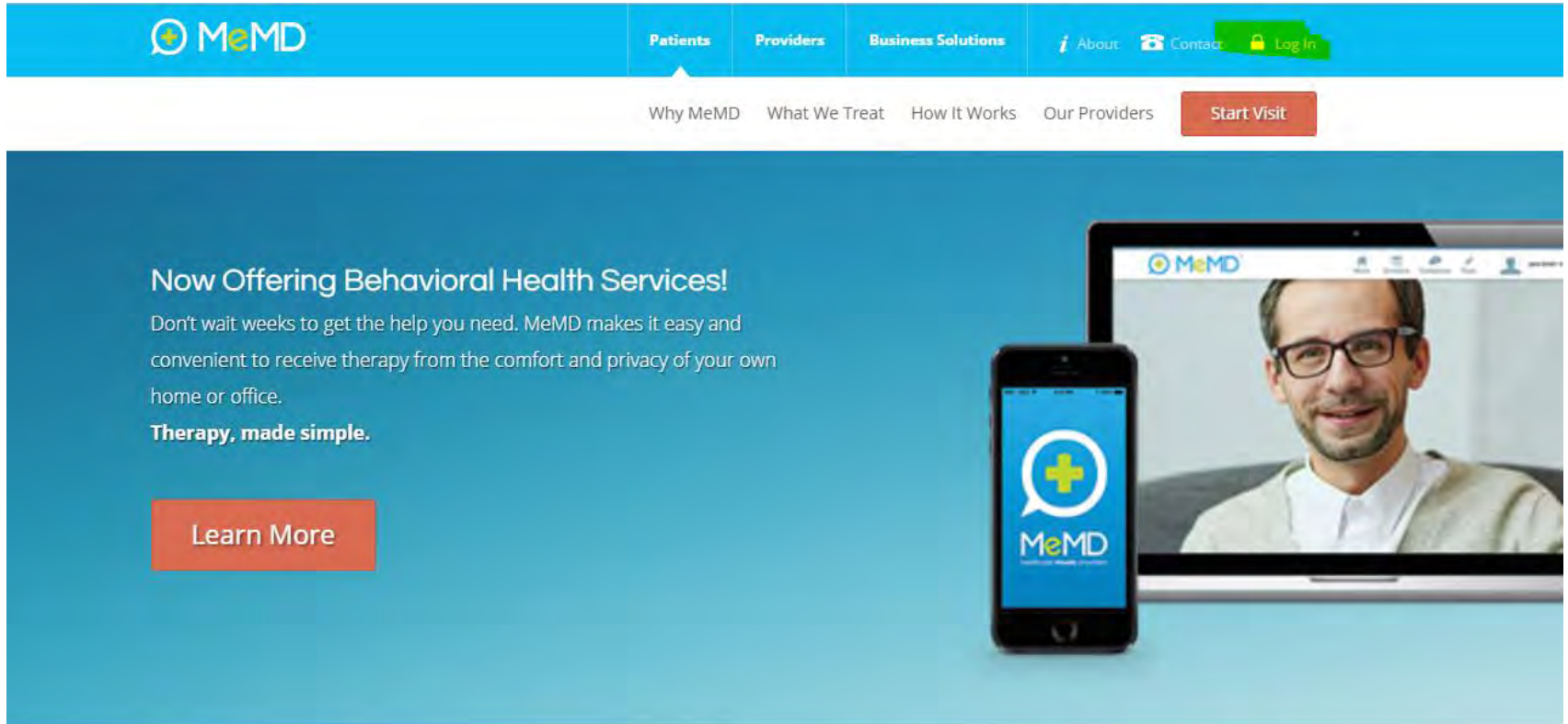
At the bottom of the form, there is a section for the avatar:

- Change/Update Avatar**: Button to change the avatar.
- Choose File**: Button to choose a file.
- 1 to 5 file chosen**: Text indicating the number of files chosen.

The form has two main buttons at the bottom: **CANCEL** and **SAVE**.

How to complete a telemedicine appointment

Once you have registered for your MeMD service, go to memd.com and login to begin your exam.

A screenshot of the MeMD website. The top navigation bar is blue with the MeMD logo on the left and links for Patients, Providers, Business Solutions, About, Contact, and Log In on the right. Below the navigation bar is a white section with links: Why MeMD, What We Treat, How It Works, Our Providers, and a red Start Visit button. The main content area has a blue background. On the left, it says "Now Offering Behavioral Health Services!" followed by "Don't wait weeks to get the help you need. MeMD makes it easy and convenient to receive therapy from the comfort and privacy of your own home or office." and "Therapy, made simple." Below this is a red Learn More button. On the right, there is a smartphone displaying the MeMD app and a laptop displaying a video call with a male doctor.

As seen on



Inc.

Business Journal

Business

Parenting

FOX BUSINESS



Online Doctor Visits, On Demand

Be treated from your home or office now.

What MeMD Most Commonly Treats

For minor ailments, you don't have to wait in the

Welcome, Mandy



My Profile



Exams History



Family



Medical History

 Request an Exam



Click on Request an Exam

Reason for your exam?

Select your main reason for seeking care today, add any additional notes, and then agree to informed consent.

♥ Skin rash

Reason for Visit

Search

Nasal Congestion

Nausea

Pink eye

Sexually transmitted infection

Sinus Symptoms

Skin Infections

Skin rash

Sore Throat

Sprains/Strains

Travel Medications

Click the drop down to choose a reason for the visit. Complete the complaint section and the location portion . Click the box that you agree and Click Continue.

Request a New Exam

URGENT CARE →

Click on Urgent Care



Who needs care today?

Select (or add) the patient for today's exam.



Mandy Ruechel

ADD FAMILY MEMBER +

If a dependent is over the age of 18 an email will be sent to the dependent to generate their own profile. Patients over the age of 18 must request a visit through their own MeMD profile.

Then choose who needs care. You can add a family member if needed

Please select a pharmacy.

Pick a pharmacy where prescriptions can be filled when medically necessary.

FIND PHARMACY

SKIP PHARMACY

RECENTLY VISITED

Search Pharmacy

Search City, State or Zip Code

You can choose to select a Pharmacy or skip this section



Do you have any allergies?

Please alert your provider of any allergy, food or environmental allergies you have.

Search Allergies



No Allergies



Add any allergies



Are you taking any medications?

Let us know about any prescription or over-the-counter medications you are currently taking.

Search Medications



No Medications



Add any medications



Upload images or files.

Please upload any images or files that will be necessary/ helpful during the visit. These items will be reviewed by your provider during your visit.

SELECT A FILE

CONTINUE



Upload any pictures or if you don't have any click continue



Please review your exam request

Patient

Mandy Ruechel
August 5, 1982
9206192016
mandy_ruechel@yahoo.com

Exam Details

Chief Complaint

Skin rash

Pharmacy Selected

No Pharmacy Selected

CONTINUE

Review your exam request and continue



Please select a form of payment.

You must select a plan before you begin an exam.

Benefit Plans Available:

 copay_25 - \$25



 credit card number

Month



Year



ccv

billing zip

CONTINUE



Enter method of payment and continue. At this point you will be connected to a Doctor.

Next Steps After MeMd visit

Visit Summary

Once you complete your visit, you will be able to go to your Account and click on “Past Exams”. From this screen you may click on the applicable visit to download and print the visit summary details.

Submit Claim Form

Services rendered are eligible to be run as a medical claim against your health insurance.

For those on LTC’s health insurance plan, complete the Member Submitted Claim Form along with the applicable Visit Summary to process against your insurance.